

Deceased Account Holder – Close Account

You have our sincerest condolences during this difficult time. Losing a loved one is never easy. To close the account of a deceased family member, this form must be completed in its entirety for the specified Altice Mobile account.

Instructions / Checklist

- Review “Instructions / Checklist”
- Complete “Section 1 – Account Holder Information”
- Complete “Section 2 – Relationship to Account Holder”
- Send copy of one of following documents
 - Copy of death certificate
 - Attorney / legal estate documents
 - Cremation documentation
 - For military service members. DD Form 1300 (Report of Casualty) is acceptable
 - Other reasonable documentation

NOTE: If there is a Financed Device, any remaining balance will be applied to the final bill statement.

Section 1 – Account Holder Information

Account Holder Name: _____ Last 4-digits of Social Security #: _____
optional

Tel #: _____ Account #: _____ Account PIN: _____ Date of Death: _____
optional optional

Street: _____

City: _____ State: _____ Zip: _____

Section 2 – Relationship to Account Holder

Your Name: _____ Relationship: _____

Street: _____

City: _____ State: _____ Zip: _____

Contact Email Address: _____

Your Signature: _____ Date: _____

I represent, under penalty of perjury, that all the information and documentation I provide in connection with this form is correct and accurate. I authorize Altice Mobile to cancel this account as indicated on this form.

Send completed form along with identification to:

Altice USA
Attn: Shared Services
 1111 Stewart Ave
 Bethpage, NY 11714
OR
 Fax to 516-803-1688